



Folkestone Nepalese Community (FNC) Centre

30-1-24 to 03-1-25

This report provides a detailed monthly summary of the daily service activity as documented in the service log, with the data organised into several predefined categories. Each category is represented by the total number of cases recorded, along with the corresponding percentage share relative to the overall total. This analysis offers a thorough overview of the service activity and highlights the proportional distribution of cases across the different categories.

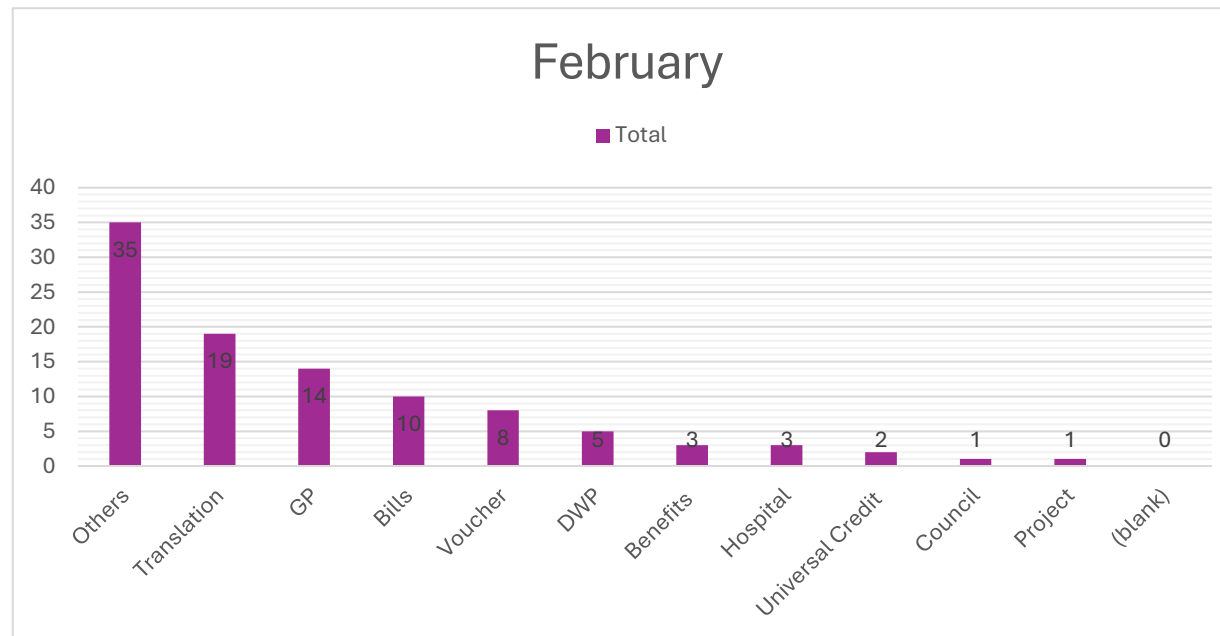
Month	Bank	Benefits	Bills	BRP	Council	DWP	GP	Gurkha Welfare	Hospital	Others	Project	SSAFA	Translation	UKVI	Universal Credit	Voucher
Jan-24	0	2	0	0	1	0	2	0	0	1	0	0	0	0	0	0
Feb-24	0	1	10	0	0	5	12	0	3	34	1	0	19	0	2	8
Mar-24	0	0	4	0	0	1	24	1	5	42	3	0	13	0	3	5
Apr-24	0	0	0	10	1	7	16	2	4	30	0	0	14	0	8	0
Jun-24	0	0	0	3	3	4	1	1	0	2	0	0	1	0	1	0
Jul-24	2	0	1	5	0	0	4	11	3	4	0	0	1	11	1	0
Aug-24	2	1	1	7	9	2	11	7	3	11	0	0	0	12	3	3
Sep-24	2	0	1	4	11	7	15	15	7	34	0	2	11	33	8	11
Oct-24	0	0	4	16	12	5	29	4	10	19	0	3	10	44	8	11
Nov-24	0	0	1	9	16	10	9	9	4	27	0	0	7	15	9	15
Dec-24	1	0	1	4	11	5	15	4	2	14	0	0	3	6	4	6
Jan-25	0	0	0	0	0	0	1	0	0	1	0	1	0	3	0	0

Here is the February data presented with the corresponding percentages for each category:

Remarks	Count of Remarks	Percentage
Others	35	34.65%
Translation	19	18.81%
GP (General Practitioner)	14	13.86%
Bills	10	9.90%
Voucher	8	7.92%
DWP (Department for Work and Pensions)	5	4.95%
Benefits	3	2.97%
Hospital	3	2.97%
Universal Credit	2	1.98%
Council	1	0.99%
Project	1	0.99%
Grand Total	101	100%

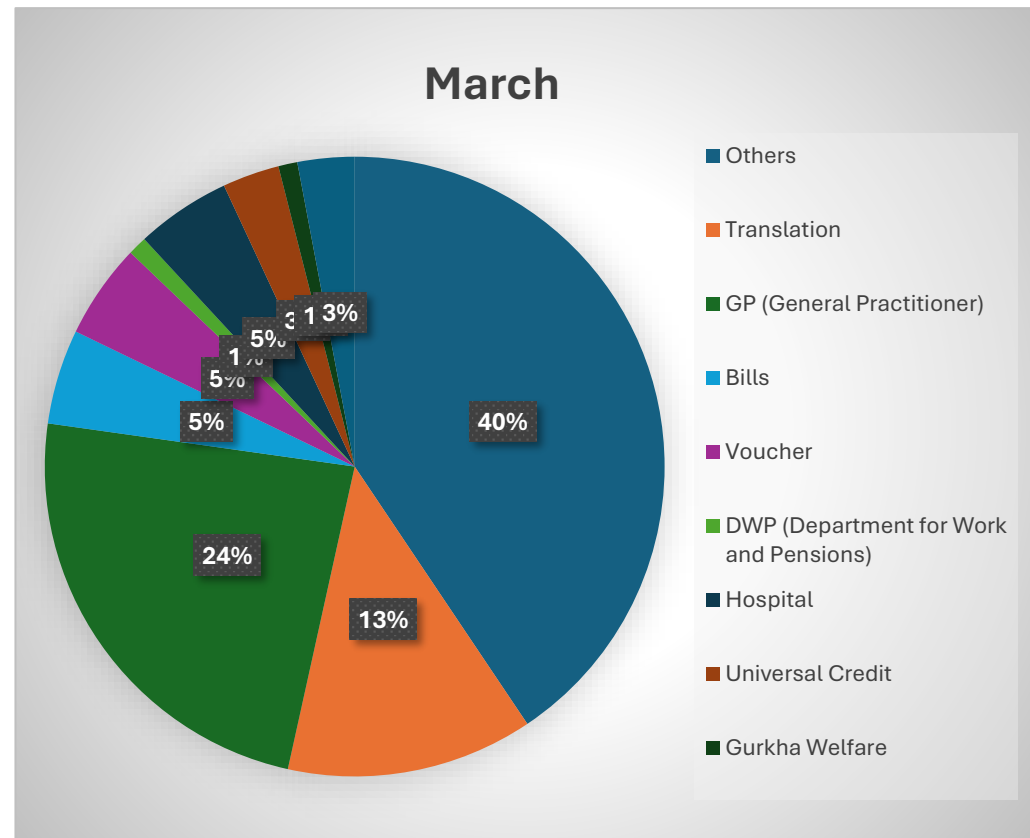
The data provides a detailed breakdown of remarks across various categories, with a total of 101 recorded remarks. The following analysis identifies key trends and offers a comprehensive overview of the distribution of service activity. The category Others has the highest count, with 35 remarks, making up 34.65% of the total. Within this category, individuals receive assistance with various tasks, such as reading mail and

letters, translating messages, using relevant applications, and writing letters. The ‘Others’ category encompasses a wide range of cases that require different forms of support, including reading, translation, technological help, and writing. These services ensure that individuals have the necessary tools and resources to communicate, understand, and access the services they need. Translation follows with 19 remarks, accounting for 18.81% of the total. This suggests a significant demand for translation services during the reported period. The GP (General Practitioner) category, with 14 remarks representing 13.86% of the total, indicates a recurring need for medical or health-related services. The Moderate Categories include Bills (10 remarks, 9.90%) and Voucher (8 remarks, 7.92%), which likely reflect common service activities related to financial transactions or assistance, along with DWP (5 remarks, 4.95%), indicating a notable demand for social welfare services. Benefits and Hospital (3 remarks, 2.97% each), which, although less frequent, are still significant in the context of welfare and healthcare. Universal Credit (2 remarks, 1.98%) suggests interactions with welfare services, while Council and Project (1 remark, 0.99% each) represent minimal but possibly specific or occasional service activity in these areas.



The February data shows 101 recorded remarks, with Others being the largest category covering tasks like reading, translation, and tech support. Translation and GP follow, indicating demand for language and healthcare services. Alongside, the data like Bills and Voucher make up a moderate portion of the remarks, with a notable demand for social welfare services, reflected by DWP shows that financial assistance categories. Smaller categories like Benefits and Hospital are less frequent but still significant. Universal Credit shows fewer interactions, while Council and Project represent minimal but occasional service activity. This data applies to March, as in previous instances. It has been collected and analysed in the same manner.

Remarks	Count of Remarks	Percentage
Others	41	41.41%
Translation	13	13.13%
GP (General Practitioner)	24	24.24%
Bills	5	5.05%
Voucher	5	5.05%
DWP	1	1.01%
Hospital	5	5.05%
Universal Credit	3	3.03%
Gurkha Welfare	1	1.01%
Project	3	3.03%
Grand Total	100	100%

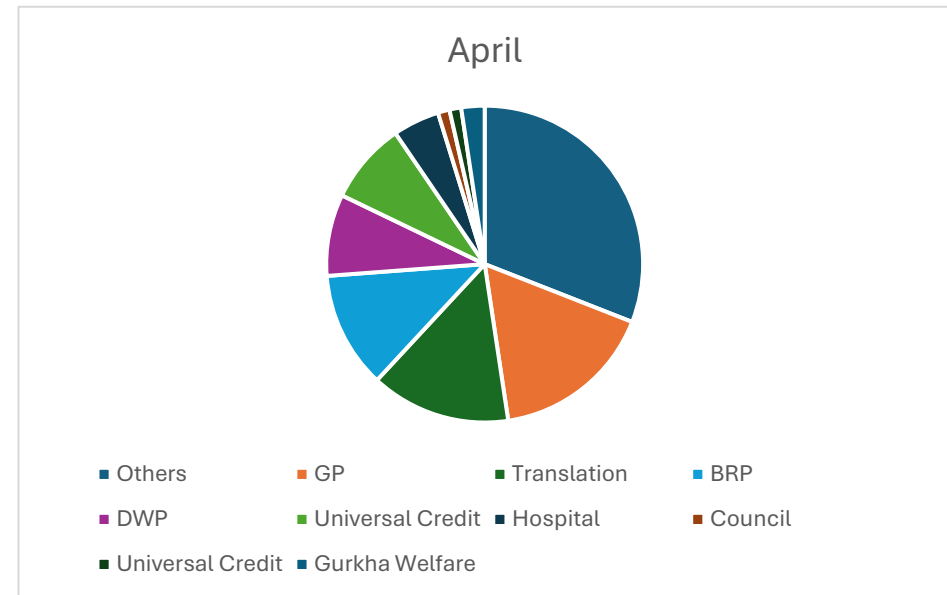


The data shows the following distribution: "Others" has the highest count at 41 (41.41%) in this month, followed by "GP" with 24 (24.24%) and "Translation" with 13 (13.13%). Smaller categories include "Bills," "Voucher," "Hospital," "Universal Credit," and "Project," with counts ranging from 1 to 5.

This will serve as the pattern for the data of all subsequent months.

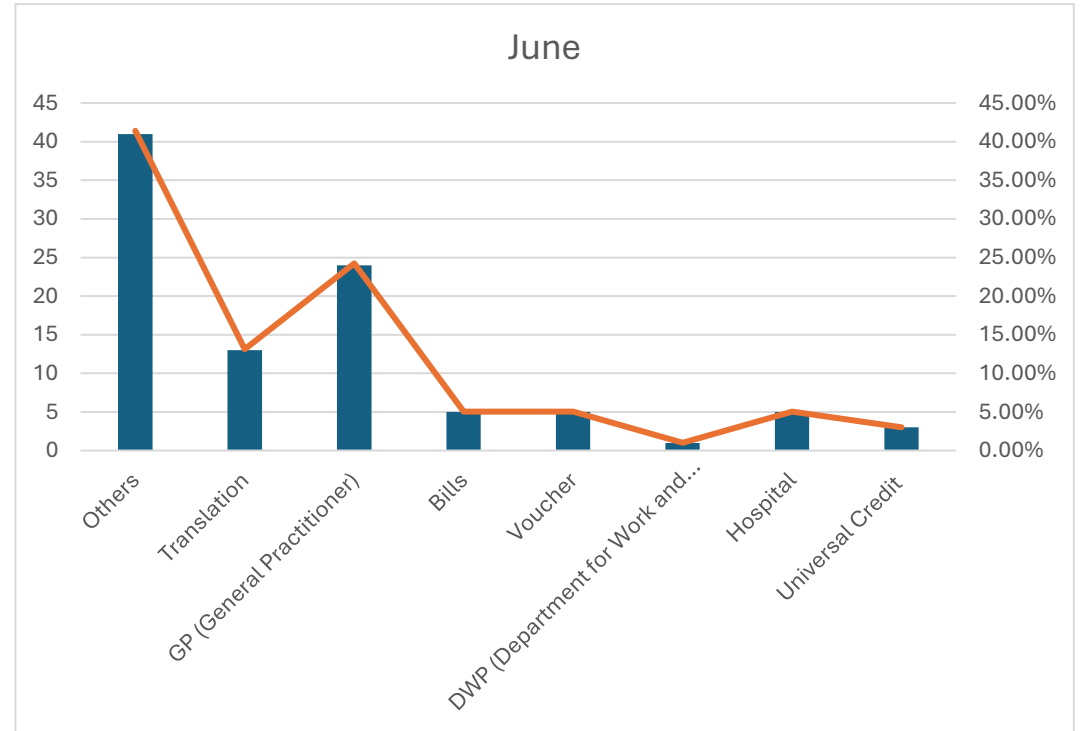
APRIL

Remark	Count of Remark	Percentage
Others	26	30.95%
GP	14	16.67%
Translation	12	14.29%
BRP	10	11.90%
DWP	7	8.33%
Universal Credit	7	8.33%
Hospital	4	4.76%
Council	1	1.19%
Universal Credit	1	1.19%
Gurkha Welfare	2	2.38%
Total	84	100%



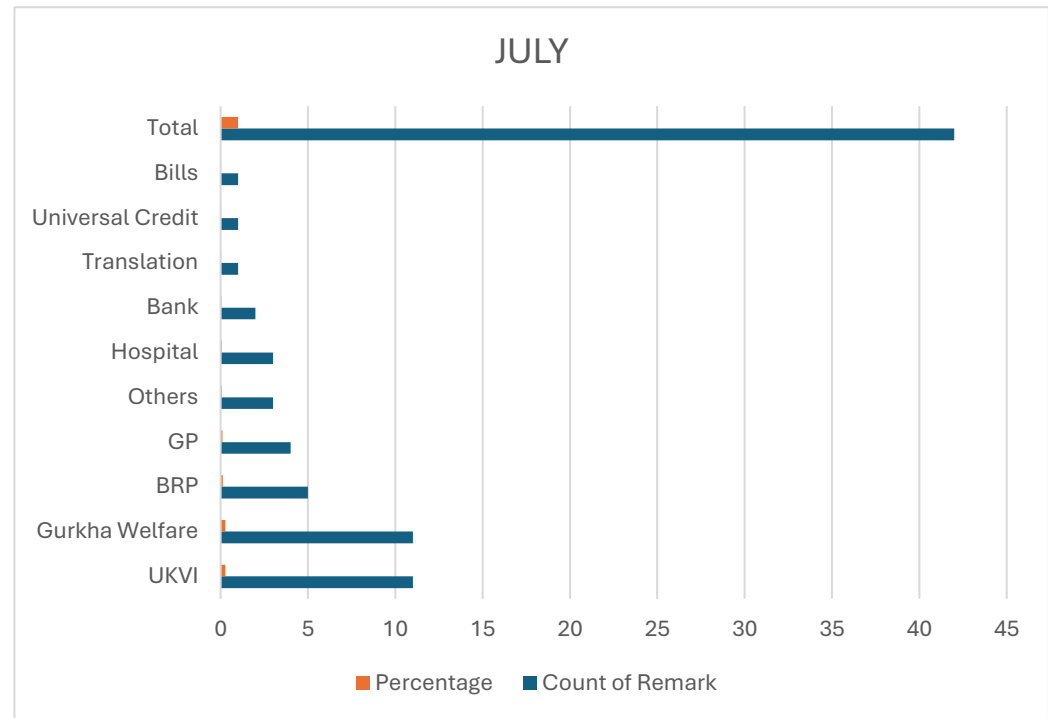
June

Remark	Count of Remark	Percentage
Council	2	12.50%
BRP	4	25%
DWP	4	25%
Others	2	12.50%
Universal Credit	1	6.25%
Translation	1	6.25%
Gurkha Welfare	1	6.25%
GP	1	6.25%
Total	16	100%



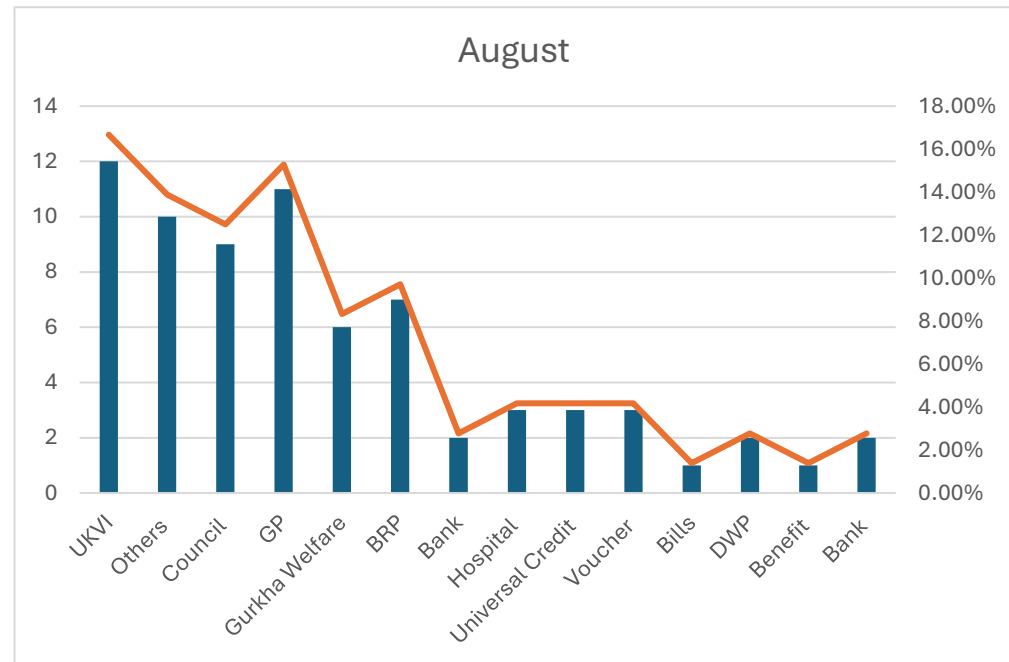
July

Remark	Count of Remark	Percentage
UKVI	11	26.19%
Gurkha Welfare	11	26.19%
BRP	5	11.90%
GP	4	9.52%
Others	3	7.14%
Hospital	3	7.14%
Bank	2	4.76%
Translation	1	2.38%
Universal Credit	1	2.38%
Bills	1	2.38%
Total	42	100%



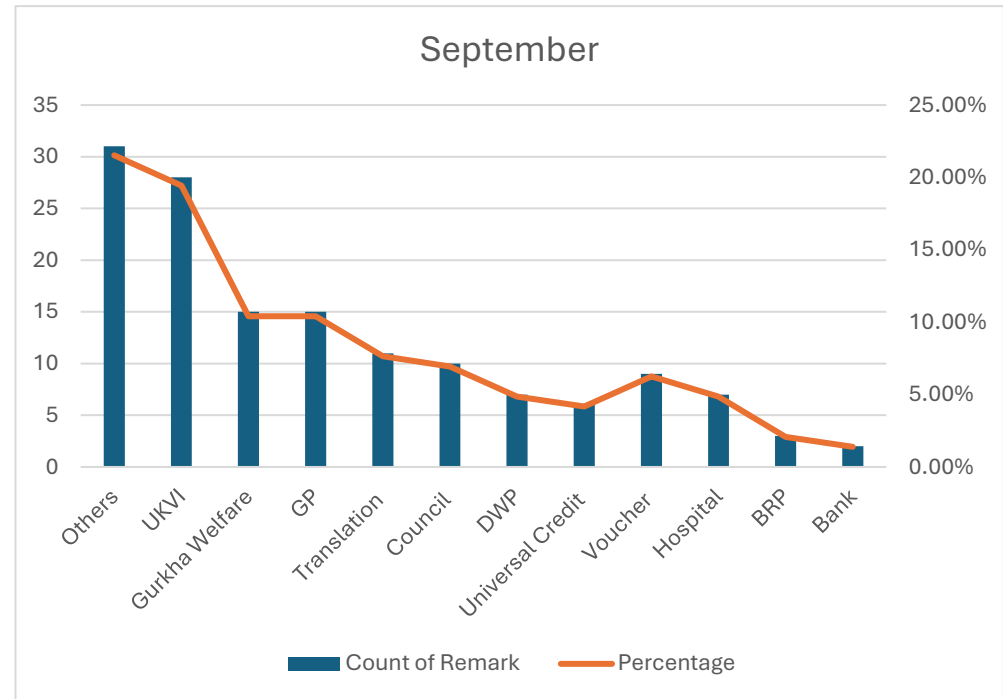
August

Remark	Count of Remark	Percentage
UKVI	12	16.67%
Others	10	13.89%
Council	9	12.50%
GP	11	15.28%
Gurkha Welfare	6	8.33%
BRP	7	9.72%
Bank	2	2.78%
Hospital	3	4.17%
Universal Credit	3	4.17%
Voucher	3	4.17%
Bills	1	1.39%
DWP	2	2.78%
Benefit	1	1.39%
Bank	2	2.78%
Total	72	100%



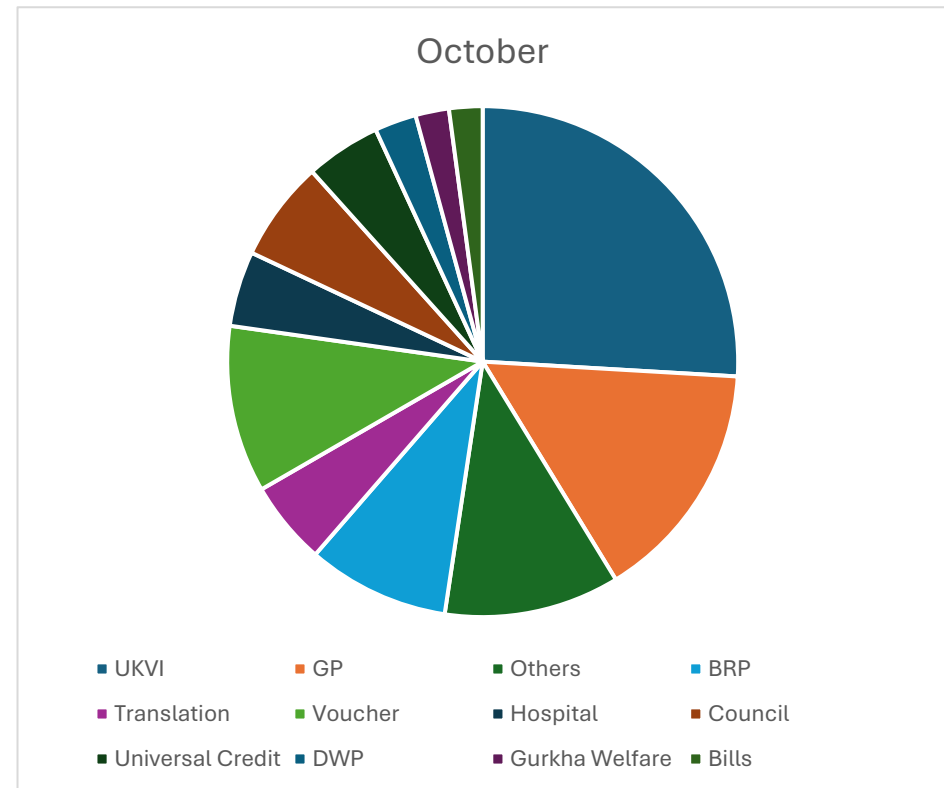
September

Remark	Count of Remark	Percentage
Others	31	21.53%
UKVI	28	19.44%
Gurkha Welfare	15	10.42%
GP	15	10.42%
Translation	11	7.64%
Council	10	6.94%
DWP	7	4.86%
Universal Credit	6	4.17%
Voucher	9	6.25%
Hospital	7	4.86%
BRP	3	2.08%
Bank	2	1.39%
Total	144	100%



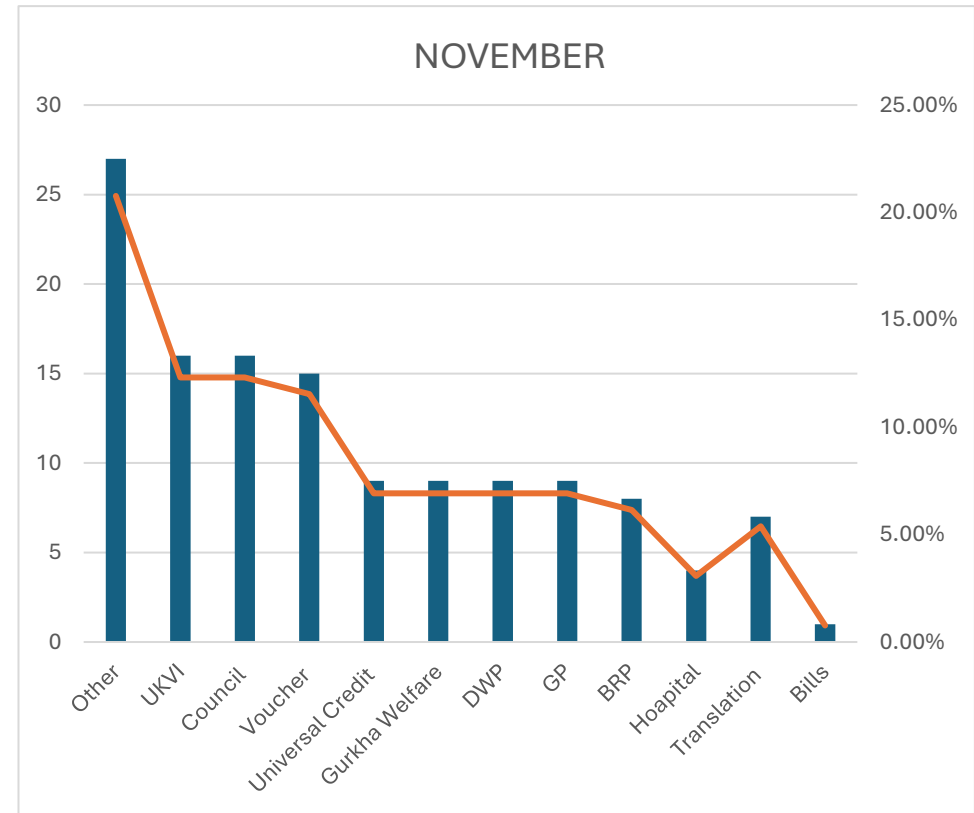
October

Remark	Count of Remark	Percentage
UKVI	49	26.78%
GP	29	15.84%
Others	21	11.48%
BRP	17	9.27%
Translation	10	5.46%
Voucher	20	10.93%
Hospital	9	4.92%
Council	12	6.52%
Universal Credit	9	4.92%
DWP	5	2.72%
Gurkha Welfare	4	2.19%
Bills	4	2.19%
Total	189	100%



NOVEMBER

Remark	Count of Remark	Percentage
Other	27	20.77%
UKVI	16	12.31%
Council	16	12.31%
Voucher	15	11.54%
Universal Credit	9	6.92%
Gurkha Welfare	9	6.92%
DWP	9	6.92%
GP	9	6.92%
BRP	8	6.15%
Hospital	4	3.08%
Translation	7	5.38%
Bills	1	0.77%
Total	130	100%



December

Remark	Count of Remark	Percentage
Others	14	18.42%
GP	15	19.74%
Council	11	14.47%
UKVI	6	7.89%
Voucher	6	7.89%
DWP	5	6.58%
BRP	4	5.26%
Universal Credit	4	5.26%
Gurkha Welfare	4	5.26%
Translation	3	3.95%
Hospital	2	2.63%
Bank	1	1.32%
Bills	1	1.32%
Total	76	100%

